

GROVEPORT AQUATIC CENTER

- Rules 2021 -

The following rules are in place to set certain expectations and standards in attempt to keep everyone safe. Our staff believes that being up front with our patrons is the best policy and by doing so, problems may be avoided. The City revisits our rules annually based on patron conduct, facility issues, discussions with other facilities & their staff and standards set by outside regulatory agencies. Patrons are requested to cooperate with staff and to observe the rules. Patrons violating the rules are subject to the revocation of their swimming privileges. No refunds will be given. The Groveport Aquatic Center is owned and operated by the City of Groveport. - Thank you.

GENERAL RULES & ADMISSION POLICIES

- Patron is responsible for reading & following rules & signs. Persons that are directed to leave the premises are NOT eligible for any type of refund or pass. Depending on the severity of the offense, a patron may be indefinitely suspended.
- The City of Groveport reserves the right to rule on any matter not specifically covered in the rules and to make any decision it deems necessary for the best interest of the City of Groveport.
- **Day passes are non-refundable and non-transferable. Cash refunds are NOT issued.**
- Group Day Passes are not linked to any person or household and can be distributed to multiple persons.
- All patrons MUST pay, provide a day pass or scan their seasonal pass card at the front desk prior to entering the facility (no exceptions).
- To receive Groveport Resident Rate, patron MUST provide a Groveport Recreation Dept. issued "Resident ID Card" (available at Groveport Recreation Center).
- Seasonal Pass & Resident ID Cards are not transferable. Patrons that are found in fraudulent use of an ID card are subject to removal from the facility and forfeiture of ID card. \$5 charge for reissued card.
- Classes/Programs are NOT included in Pass fee.
- The City of Groveport reserves the right to limit admissions due to safety concerns.
- Season Pass Holders may enter the facility 10 minutes prior to the general public at opening, but may not enter the water until directed.
- **Maximum Capacity: No day pass patrons (including those with pre-purchased day passes) will be permitted to enter the facility once 500 patrons have entered the facility. Only season pass holders (and their paying guests) will be permitted to enter the facility once 500 patrons have entered the facility. No person shall enter the facility once 600 persons have entered the facility.**

ATTIRE

- All clothing must be tasteful and non-offensive.
- Males – suit/shorts must have a drawstring and must cover one's bottom & genitals. Suit/shorts must be worn on (not below) the waist.
- Females – swim wear needs to cover one's bottom, genitalia & breasts. If shorts are worn, they must have a drawstring and cover one's bottom & genitalia. Bras (including sports bras) may only be worn if under a colored t-shirt.
- Underwear may NOT be visible. Soiled clothing, suits/shorts with holes/rips/tears, cut-offs, thongs & transparent fabrics are NOT permitted.
- T-shirts may be worn, except when utilizing the slides & diving boards. Only "Rash Guard" (tight) shirts may be worn on the slides & diving boards. Be aware that a t-shirt can ride up on you, cover your face and cause a danger of drowning.
- Infants/children who are not toilet trained and incontinent adults must wear a clean diaper or disposable swim diaper covered by separate rubber/vinyl pants, all of which must fit snugly around the legs & waist and then covered with a bathing suit. If the diaper becomes soiled, person must exit the pool immediately and may not return until he/she has taken a soap shower and has been covered with a new diaper with clean rubber/vinyl pants.

BEHAVIOR

- Patrons shall behave in a safe & positive manner. Running, rough play, pushing, snapping of towels, acrobatics, dunking, or holding persons underwater, excessive noise, wrestling, fighting, use of abusive/profane language are NOT permitted.
- No public display of affection (PDA).
- Spitting, spouting of water, blowing nose, urinating & defecating in the pool is NOT permitted.
- Persons who appear to be under the influence of alcohol or drugs will be refused admittance or directed to leave.
- Persons found violating City or personal property will be prosecuted to the fullest extent of the law.
- Depending on the nature of the incident, City staff will give a documented verbal warning for general problems the first time they occur. If a patron continues to violate rules or policies, the patron may be suspended from the facility. The suspension length depends on the infraction. For children (17 yrs. & under), a parent will be contacted and made aware of the situation.

FACILITY

- Parking is only permitted in designated spots.
- Outside food & drink are permitted, with the exception of glass containers. City reserves the right to search one's property.
- By City Ordinance, the Groveport Aquatic Center is a smoke and alcohol free facility. Smokeless tobacco and e-cigarettes are also NOT permitted.
- Skateboards, in-line skates, roller shoes, Hover Boards, scooters, bikes and cleated shoes are NOT permitted in the facility. Bikes may only be parked in the bike racks.
- No person shall sell or attempt to sell any article or service in the facility unless such sale is pursuant to a contract with the City of Groveport or has been approved in writing by the Recreation Director.
- City is NOT responsible for any lost or stolen items. Goods may NOT be checked or held by our staff.
- Diving into the water from the sides of the pool is NOT permitted.
- A patron may only use one lounge chair.

- Patrons may bring their own lounge chairs.
- Chairs must remain outside of the actual pool.
- Shade canopies may be brought into the facility provided that they are no larger than 10 ft. x 10 ft., anchored according to City of Groveport specifications and set up in a designated area.
- As a general rule, the Groveport Recreation Department will not post flyers or informational bulletins from outside agencies at its facilities.
- The last 15-minutes of each hour are designated for adult swim/safety break. Adults may swim with their children (2 years & under). All others must clear the pool immediately.

LOCKER ROOMS / RESTROOMS

- Children 6 years of age and older must change in gender appropriate locker room.
- If you wish to utilize the Family Locker Room, you must see the Front Desk Attendant for a key.
- Food is NOT permitted in the locker rooms.
- The use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in all locker rooms, restrooms & changing facilities.
- The City of Groveport assigns use of locker rooms, restrooms & changing facilities in its recreational facilities strictly on the basis of anatomical or biological gender rather than on the basis of adopted gender.

AGE & HEALTH/SAFETY RESTRICTIONS

- Monitoring your child/children remains your responsibility even when a lifeguard is present.
- Children under 10 years of age MUST be accompanied by a responsible adult (18 or over) who intends to directly supervise them during the entire visit.
- Children under 5 years of age MUST have an adult (18 or over) within arms reach of them at all times.
- Organized groups (20 or more persons) must follow our Group Use Policies, must have at least one adult per every 5 children and must schedule their visits in advance. Adults in swim attire must directly supervise children poolside.
- Persons having a communicable disease, skin disease, open (unhealed) sore, inflamed eyes, cold, nasal or ear discharge, or who is wearing any type of bandage or band aid are NOT permitted in the water.
- Persons that are bleeding or experiencing diarrhea are NOT permitted in the water. Persons with diarrhea should wait two weeks after symptoms end before returning to the pool. Pathogens of concern may still shed up to two weeks following the end of symptoms.
- First-aid supplies (ice, band aids, gauze, etc.) are available to patrons to be self-administered.
- City staff will call an ambulance upon request or at staff's discretion.
- All injuries must be reported to staff at the First Aid Station. All accidents/injuries requiring assistance will require a staff member to complete an Accident/Injury Report. Cooperation in obtaining patron information is requested.
- Incidents involving vandalism, theft or violence should be reported to the Front Desk immediately. The Groveport Police Dept. will be called to take a report.
- Prolonged underwater swimming or "breath holding" is NOT permitted.
- During extremely busy times, staff may restrict persons from jumping into the pool for safety reasons.

EQUIPMENT & TOYS

- Patrons may bring their own life vest for use at the facility. All life vests (including Puddle Jumpers) must be U.S. Coast Guard Approved. Water wings, baby seat floaters, suits with built-in flotation devices, water noodles & kick boards provide a "false sense of security" and are NOT permitted. **Floating enhancement devices NEVER replace in-water adult supervision.**
- If you are listening to your own music, you must use headphones or ear buds.
- Inflatable items, squirt gun, "hard balls", snorkels & fins (not used for training or swimming laps) are NOT permitted.
- Sitting, hanging or playing on the ropes, lane lines & ladders is NOT permitted.

SWIMMING LESSONS

- Only Groveport Recreation Dept. Staff are authorized to teach swimming lessons within our facilities. Private swimming lessons are NOT permitted during normal operation.
- Group as well as Private/Semi-Private Swim Lessons are available through the Recreation Department.

WEATHER / ENVIRONMENTAL CONDITIONS

- At times of cool or rainy weather or any condition considered unsafe, the Aquatic Center may be closed at the discretion of the Recreation Department.
- When lightning has been seen, or when thunder has been heard, or when the Lightning Detection System states that lightning is within 0 – 8 miles, the lifeguards will adhere to the National Lightning Safety Institute recommendations. The pool will close and staff will evacuate patrons from the pool and deck. The pool will re-open provided that there has been no thunder or lightning in the area for a minimum of 30 minutes.
- In the event that the pool water is "contaminated" or if the pool water chemistry needs adjusting, the pool may be shut-down for an indefinite period of time to allow staff to correct the problem.
- During periods of cool weather, the facility will NOT open when the air temperature is below 70° F. If the temperature falls below 70° F, the pool may stay open at the discretion of the Recreation Dept.
- RAIN CHECKS - In the event that the pool suspends operation or closes due to inclement weather, lightning in the area or water contamination and you have been at the facility for 60-minutes or less, our staff will issue you a RAIN CHECK to be used at a later date provided that you have kept your receipt which is dated and time stamped. **It is your responsibility to keep your receipt.** Please present your receipt to our front desk staff so we may assist you. NOTE: This policy only applies to daily fee patrons or patrons presenting daily pass cards, not seasonal pass holders.

PRACTICE HEALTHY SWIMMING HABITS

- Persons who have had diarrhea in the last two weeks should NOT go swimming.
- Use the restroom before getting into the pool. Take frequent bathroom breaks and check diapers often.
- Take advantage of the Adult Swim/Safety Break to use the restroom.
- Shower before entering the pool and after using the toilet. Remember to clean all areas, including your bottom.
- Change diapers in the restroom (not on the pool deck or grassy area).
- Avoid swallowing pool water or even getting it in your mouth.

WATER SLIDES

- Riders must be at least 48 inches tall and be able to swim unassisted to the ladder.
- Persons that are pregnant or have heart, neck or back trouble are advised NOT to ride on the slides
- Riders must keep arms inside the slide, cross arms at chest.
- Speed slide riders must lie down on their backs feet first. Sitting up is not permitted. Riders may not swing from cross bar.
- Upon entering the water, keep feet and legs up.
- Riders must follow directions given by dispatcher.
- Riders may only ride solo and feet first at all times.
- Riders may not run, dive, kneel, rotate, stop or form chains while on the slides.
- Eye glasses, jewelry, suits with zippers, t-shirts & life vests may not be worn.
- Riders must exit the slide landing area immediately.
- Riders that do not follow the posted rules may be removed from the facility.

LAZY RIVER

- **Due to certified lifeguard shortage, the lazy river (and the grass area to the north of the river) will NOT be open this season.**
- Persons must be at least 42 inches tall and be able to swim unassisted to the designated exit.
- One rider per single tube; (2) riders per double tube.
- Inner tubes must be used by all patrons at ALL times & patrons shall remain on/in their inner tube for the entire trip around the lazy river.
- Inner tubes may only be used in the lazy river.
- Do not stop in the current channel.
- Riders must follow all instructions given by aquatic staff.
- When the ride is completed, riders must place their inner tube on the pool deck in the designated area.

DIVING BOARDS

- *Persons that are pregnant and persons with heart conditions or back trouble are advised NOT to use the diving boards.*
- Eye glasses, loose fitting t-shirts & life vests may not be worn.
- Diving is not permitted from the sides of the pool.
- Only one person at a time is permitted on the board and ladder.
- Divers must dive straight off of the diving board.
- Only one bounce per dive is permitted.
- Divers must wait until the person in front of him/her has reached the side of the pool before diving.
- Divers must swim directly over to the nearest ladder after diving.
- Swimming under the diving board or hanging from the board is not permitted.

LANE AREA

- Generally speaking, lap swimming does NOT take place at the outdoor water park. When applicable, the roped off area is for continuous lap swimming. Additional specific rules will be posted.
- Swimmers must swim in a counter-clockwise circle direction and share lanes (when applicable).
- Swimmers may not sit on or swim under the lane markers.
- Stopping in the lane lines is not permitted.

TOTS SPRAYGROUND

- Reserved for children 6 years of age and younger, along with their parents.
- Do not sit or climb on any structure.

GROVEPORT AQUATIC CENTER

- Season Pass Policies -

GENERAL INFORMATION:

- The Groveport Aquatic Center Pass is a seasonal pass and is only valid for the Groveport Aquatic Center. Persons may purchase a separate pass for the Groveport Recreation Center.
- Seasonal passes must be purchased in-person at the Groveport Recreation Center.
- Proof of age may be required for passes at the time of registration. Parent/Legal Guardian written consent is required on the contract.
- All adults must provide proof of identity at time of registration. Acceptable documents include valid Ohio Driver License or State Identification Card. The address on the contract must match the address on the I.D. Card.
- In the event that a child's last name does not match either of the adult's last names living in the household, an adult will need to provide proof of custody or guardianship.
- Pass Holders with physical handicaps that require special assistance may be accompanied by a care giver who may enter for free. The care giver may not utilize the facility without the Pass Holder and is here solely to assist the Pass Holder.
- Classes & programs are not included in the Pass fee, but are offered at a nominal fee.
- Rates and hours of operation are subject to change.
- In the event that a patron falsifies the information on his or her Seasonal Pass Contract, the City of Groveport reserves the right to collect any monies owed due to falsification and/or terminate the contract immediately without compensation to the patron.
- Children attending the facility without the presence of their resident parent/guardian or a Resident I.D. Card (available at the Groveport Recreation Center) will be charged the Non-Resident Rate.
- Cancellations will not be granted and pro-rated refunds will not be given, except for the following hardship cases. No other requests will be accepted. **Job transfer outside a 25-mile radius of the Groveport Recreation/Aquatic Center.** Patron must provide a letter from his/her Human Resource Department stating that he/she has been transferred within the same company. Patron must provide forwarding business address and phone number for verification. Military transfers also fall into this category. **Relocation/Move outside a 25-mile radius of the Groveport Recreation/Aquatic Center.** Patron must provide mortgage/lease documents (proof of move) with new address and phone number for verification. **Medical condition of an indefinite nature.** Pass Holder may receive a pro-rated refund if patron provides a letter from his/her physician stating that patron has a medical restriction of an indefinite nature. **Death.** Copy of death certificate or obituary is required.
- The City of Groveport reserves the right to rule on any other matter not specifically covered in the above policies, and to change policies as necessary.

DEFINITIONS:

GROVEPORT RESIDENT is defined as any individual residing within the corporate limits of the City of Groveport. This includes anyone within Taxing District Number 185. Persons are required (at the time of purchase) to provide a valid Ohio Driver's License or State Identification Card accompanied by a City of Groveport Water Bill, another utility bill or tax bill. NOTE: Although a person's address may state "Groveport", that person may not actually live within the corporate limits of the City of Groveport.

GROVEPORT CORPORATE RESIDENT is defined as any individual that lives outside the corporate limits of the City of Groveport, but is employed within the corporate limits of the City of Groveport. Individual is required to provide a recent pay stub (no more than 30 days old) showing the person's name and business address and proof that City of Groveport income tax is being withheld.

AGE is defined as an individual's age shall be determined as of the purchase date of the pass. Rates will not be prorated for persons changing age classifications within the year of their membership.

HOUSEHOLD is defined as a married couple with or without children residing at the same address OR two adults (regardless of sex) with or without children residing at the same address or single adult with one or more children living at the same address. NOTE: Children must be claimed on adult's most recent federal tax return and if of age, must be enrolled in elementary, middle school, junior high school, high school, university, college or trade school at the time of purchase. Proof of enrollment is required at registration. There can be no more than 2 adults (25 – 54 years of age for these purposes) in any household.

ADULT ACTIVE MILITARY, POLICE OFFICER OR FIRE FIGHTER is defined as any individual that is currently working for any federal/state military branch or actively serves as a police officer or fire fighter. NOTE: Person is required to provide a recent pay stub and valid identification as active military, police officer or fire fighter.

PERMANENT DISABILITY is defined as persons that are receiving permanent Social Security Disability payments. Current legal documentation is required. If the permanently disabled person is part of a household purchasing a household pass, the 15% discount will only apply to the person with the permanent disability, not the entire household.

OTHER:

- Current Groveport Recreation Center Annual Pass Holders, as well as Active Military, Police Officers and Fire Fighters are eligible to receive a 10% discount on the Season Pass of their choice.
- Persons that have a permanent disability (receiving Social Security Disability) are eligible to receive a 15% discount on their pass, depending on their individual classification.
- Non-Residents that purchase a Groveport Aquatic Center Seasonal Pass shall be charged resident program fees for programs offered at the Groveport Aquatic Center.